

For the for the final removal of ink stains and certain spray can shadows on smooth or porous surfaces

Page 1 of 5

Product Data Sheet

Product Code: WB0030 Issued: August 8, 2016

PRODUCT DESCRIPTION

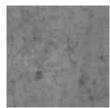
FELTPEN FADEOUT (FPFO) is designed for the final removal of shadows and traces of inks and dyes and other graffiti markers from all surfaces; porous and non porous.

FPFO will also remove some spray can stains / 'ghosts' (particularly reds) from delicate and porous surfaces, and is designed to work in conjunction with World's Best Graffiti Removers.

FPFO can be diluted with water to use as a high foaming cleaner for the removal of organic stains dirt and fats as well as sanitize surfaces killing micro organisms (germs, bacteria, fungi etc.)







Removes ink stains from magic markers, leather dyes, boot polish etc. on porous surfaces such as concrete, stone, marble and terrazzo.

FEATURES & BENEFITS

- Unique UV sensitive formulation draws inks and other stains out of surfaces.
- Can be used while BARE BRICK STONE & MASONRY REMOVER or SENSITIVE SURFACE REMOVER is still on the stain OR After dissolving as much of the graffiti as possible using these removers (choice of remover depends on type of substrate.)
- Excellent for removing leather dyes and inks that have shown resistance to removers, 'burnt into' / stained paintwork or coated surfaces, or wrapped into porous surfaces creating a stain.
- When diluted, creates a highly active cleaner for use cleaning smoke films, greasy marks, carbon deposits, food spills, mold, fungi, and other soilage.



APPLICATION SURFACES

Use for the final removal of inks and certain spray can stains on painted and coated surfaces, plastics, concrete, cinder block, terrazzo, stone, marble, granite and most other surfaces.

Do not use for cleaning aluminum or alkali-sensitive surfaces such as polished floors.

INSTRUCTIONS FOR USE

Removing Ink and Dye Stains

After removing as much of any graffiti marker as possible, pour a small quantity of FELTPEN FADEOUT (FPFO) into a small bucket and then apply as thickly as possible to the remaining shadows with a nylon brush. When shadows have disappeared, wipe clean with a damp toweling cloth.

On all smooth or porous surfaces including signage, plastics, stone, concrete, granite or marble, you must attempt to remove as much of the graffiti as possible by first applying SENSITIVE SURFACE REMOVER (SSR), in the case of marking pens, or BARE BRICK, STONE AND MASONRY REMOVER (BBSM) in the case of spray can paints.

FOR EXPERT TECHNICAL ADVICE ON YOUR REMOVAL JOB,
PLEASE CALL 1-818-247-2555 OR
EMAIL SALES@GRAFFITIREMOVALINC.COM



Urban Restoration Group US Inc. (URG US INC) maintains Safety Data Sheets (SDS) on all of its products. The SDS contain information that you will need to protect yourself, your employees and customers against health or safety hazards associated with our products. URG US INC requires that you obtain a copy of the respective SDS prior to using or transporting our products. The information in this Product Data Sheet is based on data that we believe to be reliable and is offered in good faith, but without guarantee, and subject to the terms and conditions set forth in URG US INC's Product Data Sheet and any additional documentation provided by URG US INC's, as ultimately the conditions and methods of the use of URG US INC's products are beyond URG US INC's control.



For the for the final removal of ink stains and certain spray can shadows on smooth or porous surfaces

Page 2 of 5

Product Data Sheet

Product Code: WB0030 Issued: August 8, 2016







Remove with SSR

Brush on FPFO

Wipe away with damp cloth

Removing Ink and Dye Stains (cont...)

The time taken to work completely will vary from instantly, to several minutes, to even overnight in some cases.

On inks or dyes splashed or thrown onto concrete, brick or porous surfaces etc., it may be necessary to leave Feltpen Fadeout (FPFO) on overnight. When doing this, we suggest applying FPFO as thickly as possible and covering with black plastic. You can tape the plastic to the wall along the three bottom sides first, and then brush on as much FPFO as possible before sealing the top of the bag onto the wall.



Ink stain on sand blasted granite



Result after leaving FPFO on overnight.
Needs one more application to perfect

This will keep the product wetter for longer, as well as prevent anyone from rubbing up against the wall on the affected area.

Occasionally, some markers or spray can paint shadows may not appear to have been affected by FPFO. However, wiping off with a damp cloth in the case of smooth surfaces or pressure cleaning in the case of brick, stone or masonry surfaces can achieve quite surprising results. Do not be concerned if you need to apply this product more than once.



Sharpie on historic marble

REMOVING SPRAY CAN STAINS

FELTPEN FADEOUT is extremely beneficial in removing certain spray can stains on porous masonry and concrete. After dissolving as much graffiti as possible with BARE BRICK, STONE AND MASONRY REMOVER, an application of FPFO during or after the final rinse will eliminate any remaining pigment or stain in the surface.

This method (which is illustrated in the sequence below) can be used on a variety of spray can colors, however it is especially useful on RED spray cans and ANY color containing red, ie: oranges, pinks, purples and browns. These colors all contain fine red oxide pigments and are the most likely to leave a residual stain. The stain can be easily removed with a generous application of FPFO.

Once FPFO is applied thickly to the stain, the fading process normally takes only a few minutes to less than half an hour, but longer dwell times may be necessary. Fortunately, once you begin to see the stain disappear (even marginally) you can fade the rest, so be patient and reapply FPFO if needed.







Broom on 3 coats of BBSM



FPFO brushed on -does the trick!



Urban Restoration Group US Inc. (URG US INC) maintains Safety Data Sheets (SDS) on all of its products. The SDS contain information that you will need to protect yourself, your employees and customers against health or safety hazards associated with our products. URG US INC requires that you obtain a copy of the respective SDS prior to using or transporting our products. The information in this Product Data Sheet is based on data that we believe to be reliable and is offered in good faith, but without guarantee, and subject to the terms and conditions set forth in URG US INC's Product Data Sheet and any additional documentation provided by URG US INC's, as ultimately the conditions and methods of the use of URG US INC's products are beyond URG US INC's control.



For the for the final removal of ink stains and certain spray can shadows on smooth or porous surfaces

Page 3 of 5

Product Data Sheet

Product Code: WB0030

Issued: August 8, 2016

TIPS FOR EFFECTIVE USE OF FELTPEN FADEOUT

TIP 1. On painted walls FELTPEN FADEOUT can be applied first to thick feltpen markers without agitating with the brush. Immediately after this, apply SENSITIVE SURFACE REMOVER in the normal manner. The FELTPEN FADEOUT will absorb the dissolved staining inks thus avoiding ghosting.

TIP 2. Any spray can graffiti that changes color when BARE BRICK, STONE AND MASONRY REMOVER is applied, will also be affected by FELTPEN FADEOUT. Many shadows will disappear if FELTPEN FADEOUT is applied during and after BARE BRICK, STONE AND MASONRY GRAFFITI REMOVER application. Remember to look out for subtle changes in colors such as greens turning grayish yellow and reds turning crimson. The effect of this technique can appear to be magic, leaving onlookers totally gobsmacked!

TIP 3. Boot polish markers (recognized by thin drips running down vertically from the 'tag') and some posca pens (recognized as chalky–style water based marking pens) are best removed with FELTPEN FADEOUT. Wet the tag first with water, leave for a minute or two, then apply FELTPEN FADEOUT. Either wipe, or pressure wash off depending on the surface type.

DILUTED CLEANING APPLICATIONS

FELTPEN FADEOUT (FPFO) can be used as a high foaming cleaning concentrate with bleaching action when diluted with water.

Dilute with water as follows:

Light soilage 1:100 Regular cleaning 1:20-50 Mold removal: 1:20 Heavy soilage: 1:10

- 1. Make up desired diluted solution of FPFO.
- 2. Wash the surface with solution.

- **3.** If surface is rough, scrub the solution in with a nylon brush, try to reach into crevices.
- 4. Rinse with clean water. Dry or leave it out to dry.

To remove oil or grease spots, scuff marks and hard to shift spills, use FELTPEN FADEOUT neat.

LIMITATIONS

FELTPEN FADEOUT may discolor aluminium or alkali sensitive polished floors and other alkali sensitive surfaces.

SAFETY ISSUES

FELTPEN FADEOUT is corrosive to skin and may produce severe burns if in contact with skin for extended periods. Wear protective gloves, clothing and safety glasses as shown in SDS.

CAUTION

- **1.** Always wear alkali protective gloves, goggles and long sleeve clothing.
- 2. Always know where water is available in case of a splash.
- **3.** Avoid splashing FELTPEN FADEOUT on clothing as it will bleach / burn holes in cotton and other fabrics.







Urban Restoration Group US Inc. (URG US INC) maintains Safety Data Sheets (SDS) on all of its products. The SDS contain information that you will need to protect yourself, your employees and customers against health or safety hazards associated with our products. URG US INC requires that you obtain a copy of the respective SDS prior to using or transporting our products. The information in this Product Data Sheet is based on data that we believe to be reliable and is offered in good faith, but without guarantee, and subject to the terms and conditions set forth in URG US INC's Product Data Sheet and any additional documentation provided by URG US INC's, as ultimately the conditions and methods of the use of URG US INC's products are beyond URG US INC's control.



For the for the final removal of ink stains and certain spray can shadows on smooth or porous surfaces

Page 4 of 5

Product Data Sheet

Product Code: WB0030 Issued: August 8, 2016

COVERAGE AND APPLICATION GUIDELINES

Exact coverage varies depending on type of stain and the number of applications needed.

For stain removal:

Use FELTPEN FADEOUT neat.

On painted / coated surfaces expected removal is approx. 1000 sq ft per gallon.

On porous surfaces requiring more coats, expected removal is up to 300 sq ft per gallon.

TEMPERATURE USAGE

For hot weather removals avoid direct sunlight whenever possible. Wet surface down first and apply FPFO to damp surface. Allow for longer dwell times in cold weather. Expect considerably slower reaction times in weather below 50° F / 10°C. May need to cover and leave on longer overnight.

TECHNICAL DATA

Composition

FELTPEN FADEOUT is a concentrated blend of surfactants, foaming agents, alkaline salts, and sodium hypochlorite designed to draw inks, pigments and dye stains out of surfaces. When diluted with water it acts as a powerful cleaning agent and will attack and bleach all types of soilage.

Properties

Color: Pale, yellow-green thick liquid.

Odor: Chlorine odor.

PH: ~ 12

Storage: Store in a cold dry place away from heat or

flames.

Shelf Life: Approximately 2 years.

Precaution: Corrosive.

DOT Markings: UN1719, Caustic Alkali Liquid, n.o.s., (Sodium Hypochlorite, Sodium Hydroxide),8, PG II

ENVIRONMENTAL CARE

FPFO is non flammable, phosphate-free and biodegradable. FPFO conforms to all statutory environmental requirements for graffiti removal including VOC limits. Designed to be fast, effective and non damaging to surfaces.

If necessary, water can be collected using a wet vac and disposed of safely. We believe nothing other than rainwater should enter our precious storm water systems.

See SDS for further information.

LEGAL DISCLAIMER

Read and follow label directions and observe all safety precautions in the use of this product. Because conditions of product use are outside of our control and vary widely, the following is made in lieu of all express or implied warranties: This product will conform to Urban Restoration Group US, Inc.'s published product specifications and be free from defects in material and manufacture on the date of purchase.

Except where prohibited by law, Urban Restoration Group US Inc., further disclaims, and shall not be liable for any incidental, special, consequential or indirect loss or damage and/or personal injuries including death arising from the use of this product or the cost of labor involved in its application or any reapplication of product that is replaced, regardless of the legal theory asserted.

SELLER MAKES NO WARRANTY, EXPRESS OR IMPLIED, CONCERNING THE USE OF THIS PRODUCT OTHER THAN INDICATED ON THE LABEL. BUYER ASSUMES ALL RISK OF USE AND/OR HANDLING OF THIS PRODUCT AND MATERIAL WHEN SUCH USE AND/OR HANDLING IS CONTRARY TO LABEL INSTRUCTIONS. NO OTHER WARRANTIES ARE MADE, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION WARRANTIES AS TO MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. IN ALL EVENTS, URBAN RESTORATION GROUP US, INC'S LIABILITY SHALL BE LIMITED SOLELY TO THE REPLACEMENT OF THE PRODUCT PURCHASED.



Urban Restoration Group US Inc. (URG US INC) maintains Safety Data Sheets (SDS) on all of its products. The SDS contain information that you will need to protect yourself, your employees and customers against health or safety hazards associated with our products. URG US INC requires that you obtain a copy of the respective SDS prior to using or transporting our products. The information in this Product Data Sheet is based on data that we believe to be reliable and is offered in good faith, but without guarantee, and subject to the terms and conditions set forth in URG US INC's Product Data Sheet and any additional documentation provided by URG US INC's, as ultimately the conditions and methods of the use of URG US INC's products are beyond URG US INC's control.



Issued: August 8, 2016

For the for the final removal of ink stains and certain spray can shadows on smooth or porous surfaces

Product Code: WB0030

Page 5 of 5

Product Data Sheet

This limited warranty may not be modified or extended by manufacturer's representatives, distributors or dealers of Urban Restoration Group US, Inc. products.

This warranty gives the purchaser specific legal rights, as well as rights which may vary from state to state. Urban Restoration Group US, Inc. specifically disclaims any and all other obligations or liability to any party relative to the sale, use or application of its products.

If this product is defective upon your receipt, your exclusive remedy shall be, at Urban Restoration Group US, Inc.'s option, to replace the product or refund the purchase price of the Urban Restoration Group US, Inc. product.

CONTACT MANUFACTURER

Urban Restoration Group US Inc. 5439 San Fernando Rd. W., Los Angeles CA 90039 USA Tel: +1-818-247-2555. Fax: +1-818-247-2515

Email: sales@graffitiremovalinc.com Web: www.graffitiremovalinc.com



Urban Restoration Group US Inc. (URG US INC) maintains Safety Data Sheets (SDS) on all of its products. The SDS contain information that you will need to protect yourself, your employees and customers against health or safety hazards associated with our products. URG US INC requires that you obtain a copy of the respective SDS prior to using or transporting our products. The information in this Product Data Sheet is based on data that we believe to be reliable and is offered in good faith, but without guarantee, and subject to the terms and conditions set forth in URG US INC's Product Data Sheet and any additional documentation provided by URG US INC's, as ultimately the conditions and methods of the use of URG US INC's products are beyond URG US INC's control.